PURCHASE REQUEST

OFFICE OF THE SOLICITOR GENERAL

(Agency)

Department: **CASE MANAGEMENT SERVICE**	PR No. 025-11-184 (EPA2026) Date: November 11, 2025
Section:	SAI No. Date:

Stock No.	Unit	Item Description	Qty	Estimated Unit Cost	Estimated Amount
	lot	**PROCUREMENT OF NETWORK MANAGEMENT SYSTEM FOR FY 2026 (800 NMS and RMM Licenses)** To acquire a comprehensive and state-of-the-art Network Management System with various critical functions and goals, including network monitoring, policy enforcement, inventory & compliance audit, software management, remote access support, User Administration Tools, Reporting Tools, Asset Management, Mobile Applications, Multi-Factor Authentication, API Access and Unlimited SMS Alerts. *Support and Warranty* - 1 year of updates and support - Local Support: 24 X 7 support through phone, chat, and web-remote assistance for regular and critical incidents - Availability: The system shall be up and running with availability level of 99.75% or with one (1) hour and forty-nine (49) minutes of service downtime per month except for scheduled downtime due to preventive maintenance. - Rebate: One (1%) of the pro-rated ABC for affected month in excess of twenty four (24) hours of non resolution from initial response and ticket *Delivery* - Ten (10) days upon receipt of NTP *Please see attached Terms of Reference:* A. Background B. Objective C. Technical Specifications - Other Important Features I. Performance and Network Monitoring I. Agent Deployment II. Supported Devices III. Agent Procedure IV. Inventory, Asset Discovery and Audit V. Patch Management VI. Software Management VII. Remote Access VIII. Reports and Alerting IX. Administration X. Ticketing XI. Accessibility XII. Support and Warranty E. Terms of Payment F. Delivery G. Training *Attached: Memorandum and Approved Terms of Reference from the Technical Working Group for the Procurement of NetworkManagement System*	1	Php 7,000,000.00 *VAT INCLUDED*	Php 7,000,000.00

FUNDS AVAILABLE: FOR NEP 2026

ASG SAMANTHA P. CAMITAN
OIC-Financial Management Service

Amount in Words	**Seven Million Pesos Only**	**Php 7,000,000.00**
Purpose:	**For Bidding (Early Procurement Activity FY 2026)**	

Prepared By:	Recommending Approval:	Approved by:
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